

HOW TO GET HELP

TEACHERS

1 Canvas Support

Canvas how-to questions
Troubleshooting/solving Canvas issues

Call **1-855-295-9003** anytime

Use **Live Chat** (under the Help link)

Submit a ticket (under the Help link)

2 Enrollment and General Support

Enrollment Issues:

pascocanvashelp@pasco.k12.fl.us

General Computer/IT Support:

techhelp@pasco.k12.fl.us

STUDENTS

3 Student Canvas Help

1. Go to the page where you have the issue.
2. Click Help icon in the Global Navigation Menu
3. Choose Report a Problem.
4. Provide error messages and all details associated with the issue.

4 Student Passwords

Look up passwords using myStudent which can be accessed from **myPascoConnect**

Search for the student and then choose Classified from the left side menu.